

# Security Awareness Training and Compliance

*Fortify your human firewall against cyberattacks*

Your employees are your most valuable asset and your greatest point of vulnerability. Providing the right training will protect your people and prepare your company to properly handle any situation.

Companies spend millions of dollars and countless hours every year on technology to protect their IT systems, but cyberattacks continue to happen. Organizations are looking for an answer to protect themselves from these ongoing attacks so that their customer data or proprietary information does not fall into the hands of malicious hackers. The answer is education. People are the weakest link in the firewall around these IT systems. Attacks are squarely centered on taking advantage of this weakest link and exploiting that lack of knowledge around security.

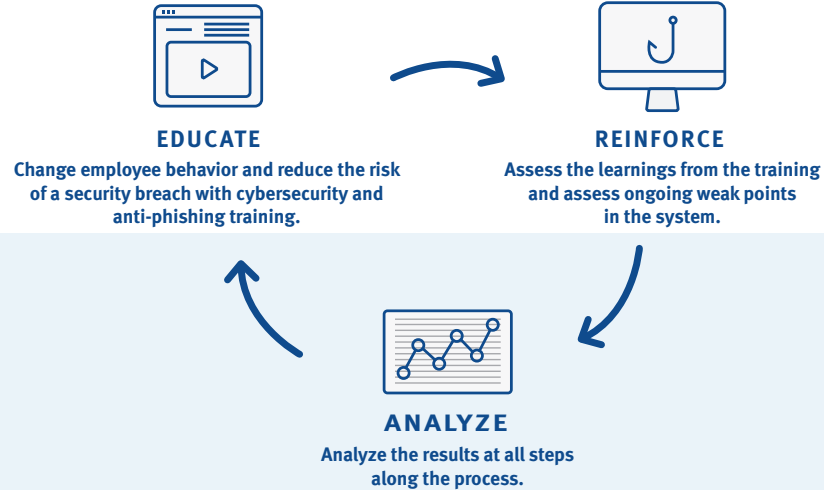
Training employees, as simple as it sounds, is where the prevention concept can break down. Training cannot be approached as a “one and done.” It must be a continuum of knowledge. Threats will always manifest in different ways. Employee education must reflect the evolving threat.

**Quest** delivers a holistic cybersecurity SaaS training solution, *powered by Inspired eLearning*, equipping employees with the necessary armor to readily handle front-line attacks that continually exploit the human weakness in IT systems.

## How can we help?<sup>®</sup>

*Invest in the Capability, not the Product<sup>®</sup>*

800-326-4220 | [www.questsys.com](http://www.questsys.com)



We make it easy for any organization to immediately begin putting their cybersecurity program in place. We bring together all the elements of a solution that an organization needs to build that human firewall around their systems: content and reinforcing tools such as analytics and **PhishProof**, a phishing simulator. Quest can deliver this training to users on a global basis so that your entire organization is operating at the same level in identifying those threats.

## Security Awareness Solution Offerings

Quest offers three different levels of the **Inspired eLearning solution**, depending on the needs of your organization and the depth of information you would like to deliver:

**Starter** delivers a strong beginning for organizations that are just starting their first security awareness training. It offers a simple solution with easy deployment, and particularly geared towards not very complex organizations with a lower threat level.

**Fundamentals** provides a strong foundational layer of cybersecurity awareness and education across all levels of the organization, and delivers the ability to reinforce that learning through phishing assessments, while delivering business intelligence analytics on the learning experience for actionable data.

[continued >](#)

**Advanced** delivers the ability to transform the workforce into one whose employees habitually use safe practices, and recognize and effectively react to dangerous situations. Creates a workforce that has internalized the importance of security.

The solutions are designed to provide the right courses and offerings to meet your needs. Our team will get your training courses up and running quickly, provide expert guidance and support on the courses to help your team get the greatest ROI out of the experience. We also offer add-on packages and select stand-alone offerings, such as **PCI**, **HIPAA/HITECH**, **PhishProof**, and **Micro-Learning** to enhance the learning experiences.

### Quest Managed Services

In addition, the **Inspired eLearning's Compliance** solutions are available with Quest's Managed Services. Quest will work side-by-side with you through the life of your training cycle, providing support with deployment, implementation, reporting, and help desk and support for administrators. We will handle every detail of your training program so you can focus on your business.

**PCI Compliance:** All businesses that process, store, or transmit payment card data are required to implement the Payment Card Industry Data Security Standard (PCI DSS) to prevent cardholder data theft. These courses satisfy a portion of the standard's compliance requirements.

**Healthcare HIPAA/HITECH:** Any individual that comes into contact with protected health information must be trained on HIPAA/HITECH; even small physician's offices need to train their personnel and business associates on HIPAA.

**General Data Protection Regulation (GDPR):** All organizations, anywhere in the world, that handle, store, or process the protected personal data of European Union citizens are required to meet GDPR, which dictates the procedures and consequences surrounding breaches and notifications. These courses teach learners how recognize GDPR relevant situations and what to do when encountering data that falls under GDPR regulations.

Security Solution Offerings			
Features Per Plan Level	Starter	Fundamentals	Advanced
Foundational Themes (Covering major security standards)	Security Awareness Essentials	Security Awareness Essentials Human Firewall Strongest Link	Security Awareness Essentials Human Firewall Strongest Link Day in the Life
Short & Targeted Modules	Phishing	Core Modules <sup>1</sup>	Core Modules <sup>1</sup> Core + Modules <sup>2</sup>
Off-the-Shelf Multilingual	●	●	●
Supplemental Materials (Tips, Reminders, Newsletter)	●	●	●
Reporting & Analytics	Utilization & Threat Profile	Utilization & Threat Profile	Utilization & Threat Profile Adaptive Learning
Managed Services	●	●	●
Policy Linking	●	●	●
PhishProof Assessment Solution		●	●
PCI for Cardholders & Supervisors		●	●
Role Based Training Courses (Manager, Executive, Privileged User, IT & Developer)			●
PCI for IT, Privacy & Data, Data & Records Retention			●
Add-Ons	PhishProof	Micro-Learning	Micro-Learning

**Core Modules<sup>1</sup>:** Phishing, Social Engineering, Mobile Security and Social Media

**Core + Modules<sup>2</sup>:** Physical Security, Email Security, Cloud Security, IoT, Incident Reporting, Working Remotely, Password Management

Quest enables your company to educate, empower, and transform your organization by creating that human firewall and making your organization ready to repel cyberattacks.

How can we help?®

*Invest in the Capability, not the Product®*

800-326-4220 | www.questsys.com

**REQUEST MORE INFORMATION**

Email [QuestSecurityAwareness@questsys.com](mailto:QuestSecurityAwareness@questsys.com)