

Quest at a Glance

Why Quest?

With over 30 years of experience, Quest works seamlessly with your staff, systems, policies, and procedures to achieve your IT goals.

Augmented by our multi-disciplinary teams of professional services consultants, project managers, designers, engineers, and product specialists, your needs come first and your ongoing success is our top priority. That's why our first question is: **How can we help?**[®]

Quest's Approach

Trusted IT Integrator with the ability to navigate the complexity of multiple technologies

Quest's expertise helps you connect network compute, data, applications, APIs, and devices to your business uses in order for you to thrive. It is the key to your organization's productivity, scalability, and agility. Quest delivers unmatched benefits with successful methodologies and strong vendor connections, allowing you to adapt to industry changes and market shifts.

Highly Qualified IT Experts

Whether you need servers migrated, cloud environments integrated, or security assessed, Quest can help. Our highly qualified and certified IT professionals provide flexible, customized guidance and support for your team's objectives.

Commitment to Customization

Quest offers a wide-ranging professional services portfolio emphasizing technology customization, an extensive vendor-neutral technology services skillset, and an ability to respond quickly with impressive depth of expertise.

Comprehensive Quality Processes

Our continuing investment in infrastructure, quality frameworks, and rigorous client satisfaction assessments has produced a solid track record of project execution within budget.

www.questsys.com

Invest in the Capability, not the Product[®]

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Quest's headquarters is located in our High Availability Business Center (HABC) in Roseville, CA. With more than 120,000 square feet, it is one of many worldwide Service Delivery Centers (SDC) across three continents.

QuestFlex[®]

What if for one monthly price, you could ensure that your IT services were provided, maintained, and supported? We offer an innovative service level agreement (SLA) that does just that. Result: faster time-to-market, easier scalability, and higher performance, reliability, and security.

International Reach

Quest operates a network of 24 x 7 x 365 Service Delivery Centers (SDCs) across North America, Europe, and Asia, including multiple SDCs throughout the US. All Quest SDCs use state-of-the-art technology and meet the highest possible safety and security standards.

What Quest's Customers Say

California-based bank, 14-year client

Project Scope: Required support in security monitoring, disaster recovery, co-location, and systems management monitoring.

“Quest is with you for the long haul. Plenty of businesses talk about relationships, but Quest lives it every day.”

— Richard W.
Manager of Technological Support

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Quest's Services

Cybersecurity

Staying secure is a process. Knowing the threats you face and how to protect yourself against them is the best way to keep your organization's information safe. Quest's commitment is to help you by establishing and maintaining comprehensive digital security.

- CyberDefense Suite
- Data and Security Vulnerability
- Security Awareness and Compliance
- Data Loss Prevention (DLP)
- Incident Response
- Patch Management as a Service (PMaaS)
- SIEM as a Service (SIEMaaS)

Managed IT/Cloud

Expertise without the overhead. We understand that you don't want to be mired in the details of IT management and data storage. You want to move your company forward, which means concentrating on core business activities. With managed IT and cloud services, Quest can help you do just that.

- Cloud Services
- Co-location Facilities
- Data and Voice Circuits
- Network Performance Monitoring and Maintenance
- Network Management
- Technical On-Call Support (TOCS)
- Umbrella Support
- Voice over IP (VoIP)

Disaster Recovery

Businesses with solid Disaster Recovery (DR) plans will be back on their feet within hours or days following an event, while the majority of those without DR plans won't recover at all. Whether you're starting from scratch or looking for an expert opinion on your existing plan, Quest's Disaster Recovery specialists can help.

- Data Backup and Storage
- Disaster Recovery and Business Continuity
- Business Resumption
- Co-location Facilities



What Quest's Customers Say

National telecommunications firm

Project Scope: Migrate an entire production environment to Quest's Infrastructure as a Service cloud.

“Not a single issue occurred during our move to the cloud, which is unheard of.”

— Mike B.
CTO/CIO

A leading provider of on-demand loan origination software solutions and services

Project Scope: Firm continues to need enterprise data center, professional and critical infrastructure services in a partnership since 2011.

“It is always a pleasure to work with the entire Quest team at all levels, and they definitely demonstrate the goal of being there to help.”

— Monte L.
Sr. IT Services Manager

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Professional Services

Take advantage of the best in current and emerging technologies. Professional IT services by Quest cover a range of high-end solutions. Our consulting experts can help you get a bird's-eye view of all the IT activities in your enterprise to spot weaknesses and improve performance. We will validate and fine-tune your current in-house IT practices, returning valuable time back to you.

- IT Professional Services
- Staffing and Recruiting
- Project Management
- Application Development
- Email Migration and Support Services
- Technical On-Call Support (TOCS)

IT Infrastructure

Optimize and refine your data centers and legacy platforms. To increase profitability and reach strategic objectives, organizations must keep pace with emerging technologies that shape their IT Infrastructure. Quest offers a fully integrated approach to a broad spectrum of telecommunications and network infrastructure solutions. Through consultation, system design, installation, and deployment services — either on-premises or from a worldwide network of Service Delivery Centers — Quest will help optimize and refine your data centers and legacy platforms.

- Infrastructure Equipment
- IP Video Surveillance and Access Control
- Wireless Design and Implementation
- Audio Visual and Video Conferencing
- Cabling and Fiber Optic

Industry Sectors Quest Serves

- Financial
- Healthcare
- Technology
- Commercial
- Legal
- Government
- Agriculture
- Manufacturing

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What Quest's Customers Say

Supply Chain Solutions, Transportation Services

Project Scope: Needed to outsource its data center as part of an infrastructure modernization project.

“Quest is the only one that combined architectural and geographical stability, power redundancy, and solution offerings we were seeking in a partner.”

— David F.
Director of IT

California Joint Unified School District

Project Scope: Either replace aged technology infrastructure or re-architect the whole district's network.

“Quest never tries to persuade you that there's only one answer, one solution. What's more, they respect your input and incorporate it into their suggestions.”

— Bob M.
IT Manager

Contact Quest Today!



Top Cloud Services and Solution Provider in North America, and multi-year winner of CRN's Triple Crown Award

How can we help?[®]