

## ITAM (IT Asset Management)

Losing track of valuable assets puts your organization at risk from non-compliance, software overspend, hardware downtime, or even security threats from theft or loss. A successful IT Asset Management (ITAM) service does not just keep track of these assets, but helps to manage them throughout their lifespan to ensure they continue to provide benefits to your company.

Quest can help manage all of your IT assets. We offer end-to-end ITAM services, dedicated account teams, industry-leading tools, and proven practices to help your company remain compliant and ensure your IT portfolio is fully optimized at all times.

Our process begins with creating a three-part ITAM database or Baseline Assessment. This database contains physical, financial, and contractual information about each asset in your collection. The physical information is stored in an inventory and lists what is deployed, not yet deployed, or scheduled for retirement.

The financial data for each asset includes purchase orders, vendor names, quantity, make and model, depreciation, and any other relevant financial attributes. This data is useful to help understand the total cost of ownership, return on investment, and future upgrade timelines and costs.

Quest ITAM Services includes retention of all contract data. This data contains all important contract facts from the reseller, including quantity, license type, device count, purchase price, and contract timeframe.



### BENEFITS:

- Continuous license and security compliance
- Reclamation of unused or underutilized technology
- Optimized purchases and reduced IT costs
- Renewal/expiration tracking
- Complete visibility and control of all hardware and software assets
- Reduced compliance audit risk
- Access to industry-leading hardware and software experts
- Maximized ROI

**Our IT Asset Management service is fully tailored to the unique requirements of your business environment and includes help with:**

- Upcoming renewals
- Changes in management
- Large software purchases and deployments
- Mergers or acquisitions
- Software audit concerns

### Our IT Asset Management services include:

- An ITAM Maturity Assessment, which identifies, analyzes, and prioritizes information to suggest an efficient timeline for hardware and software retirement, deployment, and investment decisions
- Subscription-based, automated Managed Services that help manage large-scale IT environments
- Our proactive Audit Defense that helps to lower your non-compliance risk
- A one-time snapshot SAM Baseline Assessment that highlights compliance risks and advises on how best to optimize investments, increase software compliance, and streamline your SAM processes
- Simple Hardware Asset Management tools that enable visibility and efficient planning throughout the entire hardware lifecycle
- Our PRO Renewal Organizer, which offers real-time, online dashboard visibility into individual asset lifespan status

**How can we help?®**

**Invest in the Capability, not the Product®**

800-326-4220 | [www.questsys.com](http://www.questsys.com)