

How Quest Can Help You Maximize Performance: **Government IT Solutions**

Government at all levels — federal, state, and local — face mandates demanding greater IT efficiency and optimization.



Whether it's the new federal emphasis on cloud computing or the goals laid out in California's Information Technology Strategic Plan or some of the many other government directives, the pressure is on to:

- Boost performance, efficiency, and governance by consolidating data centers via virtualization and cloud solutions
- Enable anywhere, anytime access to resources by both citizens and government workers with mobile computing and apps
- Provide the large-scale data storage and backup/recovery services that underpin “big data” behind improved, real-time decision-making
- Ensure data, network, and access security capabilities scale seamlessly without adding unnecessary cost or complexity

Government Cloud

Some government data centers use as little as 2% of their server capacity, so it's no surprise that plans now call for many of them to close and many more to be consolidated, chiefly through virtualization and cloud services.

Quest's leading-edge Cloud/Managed Services infrastructure, available via a coast-to-coast network of 24/7 Service Delivery Centers, provides the environment you need to hike data center performance while metering usage and improving auditing and resource sharing — all without sacrificing security.

Mobility

As citizens and government workers alike opt for mobile devices, Quest can help you manage it all with mobile device management services. And we'll help you keep mobile data safe from theft or compromise with data loss prevention solutions.

Security & data protection

Deploy the capabilities necessary to protect confidential data both in transit and in storage with Quest's Managed Security services. And our application, network, and wireless monitoring and management services will proactively alert you to problems.

continued >

**Learn more about Quest's
government-focused services & solutions**

Invest in the Capability, not the Product®
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Data backup/replication

It's never been easier to back up your applications and fast-growing volumes of data, thanks to Quest's Cloud-based real-time backup/ replication services. We can integrate real-time data replication, secure data storage, and quick-restore capabilities that cost 50%- to-60% less than most older alternatives.

Business continuity/disaster recovery

Ensure the availability and resilience of your systems, networks, applications, and data. Quest's experts can customize our business continuity/disaster recovery capabilities to precisely match your needs.

Unified communications

Simplify your organization's communications technologies with Quest Unified IP Communications, which can cut costs and dramatically simplify provisioning, management, and maintenance.

Desktop virtualization

Ease the burdens of manually maintaining PCs with Quest's virtual desktop solutions — either desktops-as-a-service (DaaS) or virtualized desktop infrastructure (VDI) — that reduce desktop costs while improving security.

Hosted Videoconferencing

Make face-to-face collaboration over long distances easy and affordable to deploy with Quest's Cloud Videoconferencing capabilities.

Physical security

Bring leading-edge cloud, networking, and storage expertise to your physical security solutions. Quest can design, build, manage, and support everything you need for physical security. Our services include Video Surveillance-as-a-Service, Access Control, and Panic Button/Incident Response.

Custom application development

Want to build social media apps to better connect with citizens and/or staff? With Quest's Custom Application Development Cloud, you have the appdev environment you need to create them.

Customize the IT capabilities you need — with QuestFlex®

Combine the services and solutions Quest provides into a single, customized service-level agreement (SLA) that empowers you to specify exactly what you want (virtualization, storage, servers, network equipment, and VoIP to complex application environments and more) while improving governance.

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**Quest makes it easy for you to deploy the information
technologies that enable you to meet the mandates
that are reshaping how government does IT.**

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