

Application Support

Keep your applications operating, secure and profitable.



Custom application development projects consume time and money. Ensuring application ROI requires the inclusion of application support and maintenance costs. Quest provides custom application support to meet your specific needs, from database and application maintenance through the entire life-cycle of updates and enhancements. And our Application Support team includes developers that are proficient in all of the most common development languages and platforms.

Database Performance and Stability Monitoring

Our Network Operation Center (NOC) can support your database server and applications for Oracle, SQL Server, NoSQL, and open source.

- Database health
- DBA enhancement/support
- Monitor and/or alert routine and catastrophic events
- Monthly health reporting with recommendations

Beta and Test Environment Architecture

Companies struggle to maintain clean and identical beta environments to support software development life-cycles. Quest is expert at setting up and maintaining beta or test environments to mirror your production needs – and we provide them on premises or in one of our many data centers.

Application Security

The majority of developers are not security experts, and secure coding is historically not identified as a priority. Oftentimes, the arduous task of vulnerability identification and remediation cannot be successfully addressed by limited IT security resources. Quest provides application security/testing as a service or as needed, including the following:

Application Scans

- Website security scans
- Web and hosted applications
- Database security scans

Network Scans

- Vulnerability scans (Malware, SSL)
- Network discovery
- Wireless scans

Comprehensive

- Document, diagnose, and recommend solutions
- Application maintenance and defect resolution
- Performance diagnostics and enhancements
- End user administration and training

Flexible

- Flexible support hours
- Submit cases 24 x 7 and track results
- Live technical support team options
- On-shore, off-shore, and hybrid options available
- Application Security as a Service
- Application Monitoring as a Service; vulnerability scans
- Ad-hoc testing and scanning

Interested in learning more?

Invest in the Capability, not the Product[®]

www.questsys.com

800.326.4220

How can we help?[®]