

# Telecom Audit

Customer advocacy and consulting to help you cut costs – without switching carriers

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SERVICES



## A Telecom Audit Provides:

### Billing Transparency

Telecom contracts are infamously long, complex, and convoluted. Without effective processes and procedures in place to ensure that contractual agreements reflect actual usage, many companies suffer wasteful, unnecessary expenditures. A Telecom Audit allows you to utilize our expertise and agnostic carrier relationships to help clear the otherwise murky waters of telecom billing. Through in-depth inventory analysis and examination of telecom invoices, this Audit will expose any billing errors, overcharges, and overpayments that eat at your hard-earned profits.

### Better Control

Your Telecom Audit will give you the clarity and information you need to better manage the infrastructure behind the invoices:

- Clean inventory for Voice, Data, and Mobility
- Consolidate and clarify your billing
- Pay only for what you use
- Streamline carrier relationship and contract renewals
- Secure most aggressive pricing plans available
- Tackle challenges of moves and site closures

### Cost Savings

With a strong focus on infrastructure and inventory analysis, and extensive knowledge of carrier service records, we can consolidate telecom invoicing and reduce recurring charges. On average, our Telecom Audit can help reduce a company's overall telecommunication costs by 10-20% - and we don't get paid until you are able to realize those savings, or receive returned credits.

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INFORMATION**

Email [programs@questsys.com](mailto:programs@questsys.com)

## AUDIT DETAILS

### Date/Time

What works for you and your team? Depending on your availability and requirements, we can meet with you as soon as possible, or in the near future.

### Location

The Telecom Audit begins as a tabletop review that can be conducted onsite at your location or virtually.

### Recommended Attendee Titles

If you are not the business owner or key decision maker, please ensure they are present. Telecom teams and decision makers come from different departments depending on the organization; some common titles include, but are not limited to:

Procurement    Operations    Other C-Levels  
Financial Decision Makers    Telecommunications  
IT Manager/Director Decision Makers

### Preferred Documentation to Review

The Audit requires access to the following information:

Telecom Bills    Telecom Carrier Information

### Timeline at a Glance

**Phase I (6-8 weeks):** Acquire documentation from client/carrier(s) and create inventory – may require onsite work with minimal client demands. Client information access and carrier cooperation impact duration.

**Phase II (4 weeks):** Analyze inventory and infrastructure costs. A majority of this work can be completed remotely by auditor.

**Phase III (4 weeks):** Analyze invoices and pricing. Access to information, carrier cooperation, and specialized client needs all impact duration.

**Phase IV (ongoing):** Reporting to client and implementing savings opportunities. All identified/approved action items are managed remotely through fruition.