

# Mitigate your risk and build your resilience

According to Gartner, by 2020 **60% of businesses will suffer major service failures due to mismanagement of risk** in new technology and use cases.



These days, technologies evolve in complexity so rapidly that organizations may have a tough time recognizing the kinds of technology risks that translate to serious business threats. The spectrum that must be constantly monitored and evaluated is wide and intricate; involving countless critical tools, data accessibility and security, industry protocols and regulations, current events, online operations, and so on. Risk Management involves a holistic and thorough look at your organization and today's business landscape.

## Risk Management

Risk Management can save you time, money and boost business resilience. Addressing issues after-the-fact can devastate an enterprise, and that is why it's so important that organizations manage technology risks and business threats proactively.

## Quest Risk Management

Quest Risk Management experts can work with you and your team, to take a thorough and keen look at the following factors to identify crucial solutions that will help you mitigate risk and streamline your business continuity:

- **Business Impact Analysis** — Identify the operational and financial impacts resulting from the disruption of business functions and processes

- **Crisis Communication and Management** — Build a plan to communicate important information and next steps to clients, stakeholders, employees, and the public following an event
- **Business Continuity** — Develop a recovery plan to continue operations tailored to different levels of disaster which can have short-, long-term, or permanent impact
- **Disaster Recovery** — Design a comprehensive DR-focused approach to storing and backing up sensitive data and critical applications, and create a routinely-tested plan of attack following an operational disruption
- **Security Management** — Assess your environment — including company protocols, applications, employee culture, and configuration practices — to uncover any unseen vulnerabilities and identify effective solutions
- **Process Management** — Evaluate processes — including information flows, internal support practices, company culture, workflows, knowledge management, etc. — to improve business performance outcomes and operational agility
- **Mitigation Strategies** — Pinpoint the right strategies to address existing risks and vulnerabilities — strategies that suit your business model and are tailored to fit the needs of you and your team



**Remove the guesswork  
from Risk Management.**

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