

G-L-B-A: Ensuring financial privacy compliance

"We selected Quest because of their deep understanding of the issues we face in the banking sector and their comprehensive suite of security solutions, which hit home for our needs. From intrusion detection, remote monitoring and firewalls, to network and application performance, Quest has demonstrated time and again they are our partner for the long run."

Jim Lawrence | VP & CIO - Bank of Stockton
Vice-Chairman of the California Bankers Association,
E-Commerce Committee

Memberships:

California Bankers Association
California Credit Union League
Oregon Bankers Association
California Mortgage Bankers Association
InfraGard
ISSA

Quest's Security Life Cycle is the basis for compliance with the extensive obligations and rights as defined by the Gramm-Leach-Bliley Act (G-L-B-A).

Our financial security process includes:

- Audit / Assessment
- Security Controls (such as Firewalls and Enterprise Virus Controls)
- Development of Security Policy Standards, Guidelines and Procedures
- Intrusion Prevention
- Remote Intrusion Monitoring
- Regular Vulnerability Testing
- Remediation
- Disaster Recovery

Quest's Remote Intrusion Monitoring solution is a key aspect of meeting data-protection requirements within the G-L-B-A privacy legislation provision. Financial institutions and e-commerce companies implement generally accepted standards of technology and operational security to protect personally identifiable information, but it is virtually impossible for an organization's internal staff to monitor its network and identify performance anomalies. Our Remote Intrusion Monitoring services provide an effective and efficient 24/7 diagnostic and preventative approach.

Using professional monitoring, detection and notification tools at our network operating center (NOC), Quest's engineers can ensure early detection and provide forensic investigators with the means to analyze and diagnose the cause of an intrusion. Quest's Remote Intrusion Monitoring services consist of: identifying key data systems, establishing operational forensics data collection, establishing data and activity logs in advance of incidents, remote monitoring, analyzing, and interpreting data/system activity from our NOC, continuous comparisons between the system's baseline and its current status, and notifying appropriate personnel of attempted intrusions in accordance with established procedures.

Quest's experience working with financial institutions has helped us establish a successful methodology for safeguarding customer information. We provide an organization's executive management with reliable time-to-implement and competitive cost. Quest's security services are designed to offer you the most effective means to achieve G-L-B-A compliance.

Ensure compliance with Quest.

**Call us at 1-800-326-4220
or visit questsys.com**