

# Business Resumption Center

A comprehensive facility designed to keep your business safe  
and functioning in an emergency



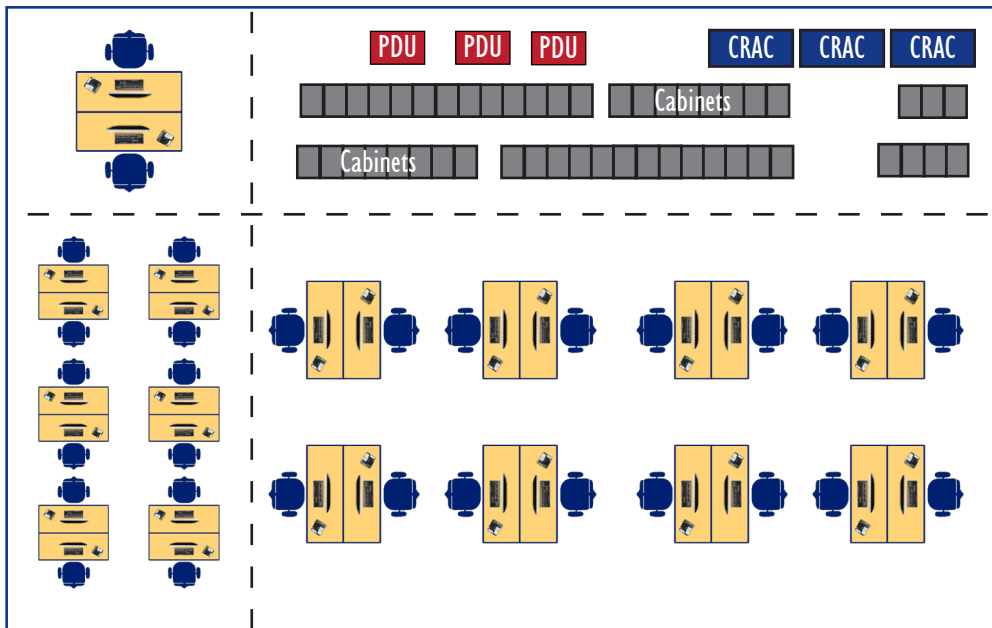
## When disaster strikes...

### ...survival depends on preparedness.

Most American businesses are not prepared. Research conducted by Gartner Inc. indicates that US companies can endure disruptions lasting no longer than seven days. Gartner recommends that organizations adopt disaster recovery and business continuity plans that will sustain them for at least one full month post-disaster\*. Plans to move data and key systems off-site and away from areas vulnerable to disasters are well established. But, these plans must include contingencies to move people as well. Employees need a safe place to access the data and resume operations and customer service.

### Quest provides the facilities and services to accommodate both data and people.

Quest's 24 x 7 x 365 Business Resumption Center (BRC) is strategically located at one of the most seismically stable and secure locations in California: the former site of McClellan Air Force Base. McClellan served as a military installation from 1935 to 2001 when it was converted to the largest business park in the United States. It features one of the most advanced fiber optic cable and redundant broadband infrastructures in the State of California.



Fully Configurable Workspaces

*Some examples of various office configurations. Options include virtually unlimited combinations of desks, cabinets, power, servers, etc.*

### Secure Facility

Quest's state-of-the-art facilities are housed in buildings made of fully reinforced concrete – shell, roof and floor. Redundant communication pathways into opposite ends of each facility provide additional back-up. The structures are rock-solid, but the internal offices are fully configurable. Quest can customize suites to meet a company's specific end-user, management and executive needs while ensuring significant savings on capital expenditures

### Office Space

Basic floor plans can include cubicles, phones, faxes and call center services. Other options include fully-appointed command and control centers with adjacent data cells and robust network equipment. Quest can design and install any room configuration to meet individual customer requirements for staffing and/or equipment.

\*Source: <http://www.esj.com/enterprise/article.aspx?EditorialID=3025>

## All the logistics handled for you

### Access

The eleven-thousand foot airfield once used by the military is now available to large and small aviation users, including charter planes and corporate jets providing clients "front door access" to Quest's Business Recovery Center. Whether you need access for your corporate jet, a smaller, single-engine airplane or a helicopter, the park's military-grade airfield can provide access and security. McClellan also has a fully functional railroad that traverses the property on a set schedule. The park is just minutes from several major highways providing easy access from several directions.

### Housing

There's a wide variety of short-term and long-term housing options from dorms to single family homes. There are stores, banks, restaurants and a fitness center. A full service hotel sits on 20 acres of manicured grounds and boasts a swimming pool, a restaurant and thirty-thousand square feet of meeting and conference space.

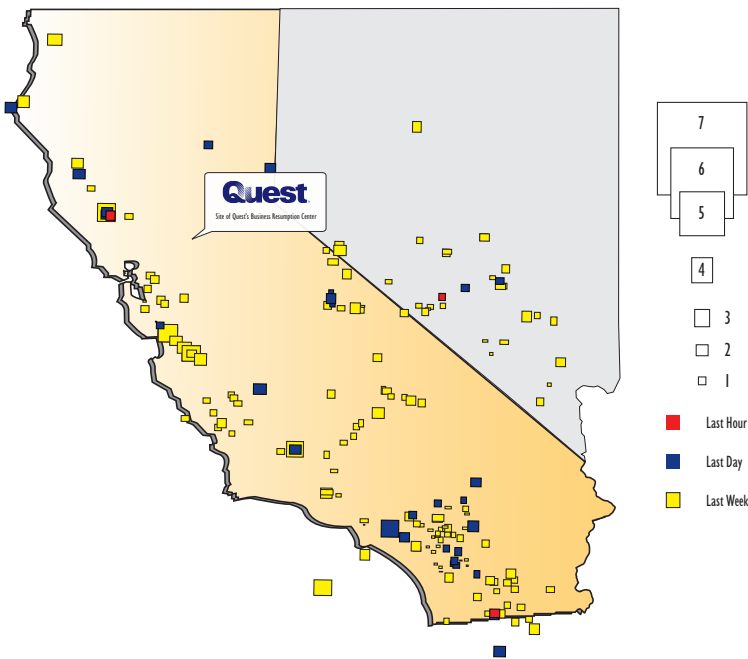


### Business Resumption Center

*Airfield access, hotel, recreation area, exercise facilities and more. Quest's BRC offers the security you need with all the amenities.*

### Index Map of Recent Earthquakes in California-Nevada

USGS • UCB • Caltech • UCSD • UNR



### Amenities

McClellan Park is a unique 16 million square foot, self-contained community offering a wide range of amenities that set this site apart from all others in the country. There are running trails, parks, a daycare center, restaurants and plans are underway to construct a retail area. All this will enhance the experience for the employees who are "on the job" while away from home – for however long that might be.

### Safe & Secure

Above the flood plain. A safe distance away from any seismic activity. Clear of mudslides and forest fires and far enough inland that hurricanes or typhoons are a near statistical impossibility. McClellan Park is uniquely situated in California – one that has never seen a natural disaster – yet is close enough to drive from any major metropolitan area in Northern California.

# BRC Attributes

## Business Resumption Center Services:

- PBX/Voice
- Dedicated & As Available
- Voicemail
- Data Vaulting & Replication
- Email
- Workstations
- Servers
- Internet

## Hosting Facilities

- 24 x 7 x 365 Monitored NOC
- Multiple Backbone Providers
- Redundant Communication Pathways
- Locations in Arizona, California, Idaho, Nevada

## Power

- Redundant Electric Power Grids
- Diesel Generator Backup for UPS System
- Redundant UPS System

## Security

- IP Video Surveillance and Recording
- Biometric and Keycard Access Control
- Fully Locked Cabinets, Cages or Data Pods
- Video surveillance and recording 24x7x365

## Additional Services Available

- Colocation Services
- 24 x 7 x 365 Network and Security Monitoring
- Hosted Email
- Networking Services
- Hosted Servers
- Hosted Applications
- Onsite Technical Support
- VMware Dedicated Servers
- Consulting Services

# Financial benefits of locating to McClellan Park:

## You may be eligible for LAMBRA Military Base Recovery Act Credits.

- State Income Tax Credit: Tax credit available for amount equal to the sales use tax paid on qualified property such as communications and DP equipment
- Accelerated Depreciation of Capitol Purchases: Can accelerate depreciation of capital expenses for qualified purchases down to 2 years
- Hiring tax Credit: Up to \$37,000 per qualified employee
- Consult your tax professional to assist with your tax credit determination



## Your People & Data Safe & Secure

Contact Quest Today to Reserve your Space

800.326.4220 | [questsys.com](http://questsys.com)